



# RENAISSANCE PET RESORT & SPA

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SUMMER 2007

## IT'S NEWS!



Treats Abound!



Renaissance Pet Resort & Spa

1346 E. Ramsey St.  
Banning, CA 92220

Tel: 951.849-5020  
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## A MESSAGE FROM YOUR HOSTS



Katryn & Don Robinson



We are proud and pleased to serve as your hosts at Renaissance Pet Resort and Spa. Our mission remains ... *"catering to the individual needs of your cherished friends in and old world style."*

It is difficult to believe we have only been in our new and improved location for 1½ years and we're almost out of room! We started the business in 2002 and only had 17 suites to offer vs. our current 35.

Our new Renaissance Pet Resort & Spa now features 7 play yards. We must be doing

something right, as we continue to be booked. We thank all of our loyal human friends who know we treat their companion animals right!

### NEW SERVICE

Beginning in July, Renaissance Pet Resort in anning and Hollywoofs in Beaumont will be offering Lucky Puppy Pet Food Delivery to both of our locations. Lucky Puppy provides only the highest quality dog and cat foods,

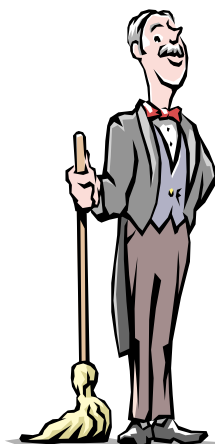


treats and supplements. There is no corn, wheat, soy, gluters and only the best ingredients are used. We've got plenty of information!

Kickoff meetings: Renaissance 7/18 @ 11am.

Hollywoofs 7/19 @ 11am.

Deliveries will be made the 2nd & 4th Wednesdays of each month beginning July 25th (8/8, 8/22, 9/5, 9/19, etc). ORDERS MUST BE RECEIVED BY 6 PM ON MONDAY BEFORE THE SCHEDULED DELIVERY DATE TO BE INCLUDED IN THAT WEEK'S DELIVERY.



## Some Housekeeping

Just as you would expect in a fine hotel for humans, our staff needs to prepare the rooms and suites for the next canine or feline guests. To that end, we ask that you check your pets in **after 1 PM** and make certain to pick your pets up **by 11 a.m.** on the day of

checkout. Keeping within these time frames will prevent you from being charged an additional fee. If you have special needs, please check with our courteous staff members.



**WE MUST HAVE  
CURRENT SHOT  
RECORDS.**

*“Don’t let your pet  
suffer with  
something that is  
easily taken care  
of.”*

## For the Record

Because we want your companion animal’s stay with us to be a pleasurable experience and because we must protect the health and safety of our other guests, we will need a copy of your animal’s current shot records.

In order to make certain there are no glitches upon your arrival, please drop them by or fax them to us before you arrive: For your convenience, you may provide us

with this information before your arrival by dropping it by; if it is convenient. You may choose to fax: 951.849-5030 or, email the information to: [info@renaissancepetresort.com](mailto:info@renaissancepetresort.com).

You will be asked to fill out papers upon your arrival. Some of our clients find it easier to prepare this information ahead of time; particularly if there are special dietary requirements or medication needs to be administered.

Thank you for your cooperation.

## Tis the Season

It’s summer, it’s hot and your dog is scratching more than usual. It is quite possible that your pet has been invaded with ticks or fleas. It could be from a visit with a friend, a walk in the field or nothing in particular. There is no need for your pet to suffer unnecessarily.

While we always rec-

ommend seeing your local vet, there is a product we use and trust. It’s called K9 Advantix. It handles fleas, ticks and mosquitoes. While it works on dogs only, there are similar products available for cats. This is a simple solution to your pet’s worst annoyance!



**A HYDRATED  
DOG IS A  
HEALTHY,  
HAPPY  
CRITTER!**

Always make sure you leave an adequate supply of cool, clean water for your pet; especially if you plan to be gone for long periods during the hot summer.

## Grooming

*We want to pamper your companion animal in style! Please make an appointment and accept our thanks for your business with this discount.*



Expiration date:  
**09.30.07**

### Renaissance Pet Resort & Spa

**10%  
Discount**

With this certificate



**Appointments required.**

Tel: 951.849-5020

Email:

[info@renaissancepetresort.com](mailto:info@renaissancepetresort.com)

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